

NPP-121 **14th Finance Commission: Declaration of Service Level Standards (FY: 2018-19)**

Name of the ULB: **NAGAR PALIKA PARIKHAD LAKHI UP** District: **State** Name of the Executive Officer: **Postal address with PIN code** Phone & Fax Nos. **05372-278426, 9453232259** Email ID **corporation@npp-121.in**

Water Supply Indicators: **Bas Station Road Lakhimpur** Mr. AKHILESH TRIPATHI

Benchmarks	Coverage of water supply connections		Per capita supply of water		Extent of meeting of water connection		Extent of non-revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	74.5	78	149.3	135	18.90	20	17.2	17	16.0	17	100.0	100	100.0	80	93.2	98	90.0	90

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of outlets		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated effluent		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges		
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	
	98.1	100	0.0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovery		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	62.9	69	100.0	100	0.0	0	0.0	0	0.0	0	93.5	80	0.0	0	0.0	0

Storm Water Drainage Indicators

Benchmarks	Coverage of Storm Water Drainage Network		Incidence of water logging/flooding	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	15	15	0.0	0

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